

Booking Form – CLOSING DATE FOR CONFERENCE BOOKINGS 20TH SEPTEMBER 2010

HOW TO BOOK

To reserve a place on any of the courses please complete one booking form per person and return it to:
**Personalisation Conference, St Helens CVS, 4th Floor Tontine House, 24 Church Street,
 St Helens WA10 1BD**

Tel: 01744 457114 (sorry, we cannot accept telephone bookings) • Fax: 01744 457111

YOUR DETAILS

Name	Job Title
Organisation	
Organisation Address	
	Postcode
Telephone No.	Fax
E-mail Address	

ADDITIONAL INFORMATION

Do you have any additional needs? (eg. physical, sensory or learning needs, large print, loop system)

WORKSHOP PREFERENCES

11.45am Workshops	Please tick
1. Personalisation – What does it mean for my organisation?	<input type="checkbox"/>
2. How Can Individuals Spend Their Personal Budget?	<input type="checkbox"/>
3. The Time is NOW – Marketing for providers in Personalisation	<input type="checkbox"/>
1.45pm Workshops	
1. Personalisation – What does it mean for my organisation?	<input type="checkbox"/>
2. How Can Individuals Spend Their Personal Budget?	<input type="checkbox"/>
3. Managing Change in your Organisation – Working with Emotional Intelligence	<input type="checkbox"/>
4. The Time is NOW – Marketing for providers in Personalisation	<input type="checkbox"/>
2.30pm Workshops	
1. The Time is NOW – Marketing for providers in Personalisation	<input type="checkbox"/>
2. Full Cost Recovery – Getting the price right	<input type="checkbox"/>
3. Managing Change in your Organisation – Working with Emotional Intelligence	<input type="checkbox"/>
4. Outcomes and Evidencing the Impact	<input type="checkbox"/>

Registered Office:
 Tontine House, 24 Church Street, St Helens WA10 1BD

St Helens District Council for Voluntary Service, incorporating Volunteer Centre
 St Helens, is Registered in England & Wales as a Registered Charity No. 1106001 and a Company Limited by Guarantee No. 2539153



Personalisation Conference

Building resilience in times of change

A conference for Voluntary & Community organisations
 in St Helens • Incorporating **St Helens CVS AGM**



Thursday 23rd September 2010

10am–4pm

at World Of Glass, St Helens

www.sthelenscv.org.uk

About the Conference

Personalisation and self directed care is one of the biggest changes in the world of health and social care for many years.

Such significant changes will impact on public sector organisations, the social care workforce, the individual receiving care, and of course voluntary and community organisations delivering health and social care services.

This event is designed to help voluntary and community organisations understand the changes personalisation will bring, what it will look like in St Helens and how your organisation can build resilience and make best use of the opportunities that these changes present.

Conference agenda

- | | | | |
|---------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|----------------------------------------------------------------------------------------------|
| 10.00am | Welcome & Coffee | | |
| 10.15am | Setting the scene in St Helens
Sarah Bullock
<i>Personalisation Manager for St Helens Council</i> | | |
| 10.35am | What personalisation means for the voluntary community sector
Sally Yeoman
<i>Chief Officer for St Helens Council for Voluntary Service</i> | 2.30pm | Workshops |
| 10.50am | Facilitated table discussion | | 1. The Time is NOW – Marketing for providers in Personalisation |
| 11.15am | Coffee & Networking | | 2. Full Cost Recovery – Getting the price right |
| 11.30am | Feedback from table discussions | | 3. Managing Change in your Organisation – Working with Emotional Intelligence |
| 11.45am | Workshops | | 4. Outcomes and Evidencing the Impact |
| | 1. Personalisation – What does it mean for my organisation? | 3.15pm | Plenary session with: |
| | 2. How Can Individuals Spend Their Personal Budget? – What can individuals spend their money on? | | Sally Yeoman
<i>Chief Officer for St Helens Council for Voluntary Service</i> |
| | 3. The Time is NOW – Marketing for providers in Personalisation | | Mike Wyatt
<i>Director of Adult Social Care & Health for St Helens Council</i> |
| 12.30pm | LUNCH & CVS AGM | | Jonathan Griffith
<i>St Helens Independent Living Peer Support</i> |
| 1.45pm | Workshops | | Andy Woods
<i>Development Manager for DASH Disability Advice St Helens</i> |
| | 1. Personalisation – What does it mean for my organisation? | 3.45pm | Evaluation – What else can we offer that will support the sector? |
| | 2. How Can Individuals Spend Their Personal Budget? – What can individuals spend their money on? | 4.00pm | Thanks & Close |

Workshop facilitator profiles

Jane Williams

Community Accountant for St Helens CVS and Halton Voluntary Action, Jane has a proven track record of working with organisations to become more financially accountable. Workshops that Jane facilitates help individuals and organisations to be more financially aware.



Personalisation Team for St Helens Council

The Personalisation Team at St. Helens Council is led by Sarah Bullock, Personalisation Programme Manager.



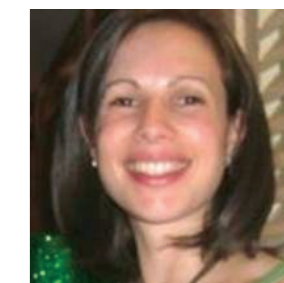
At this event, Sarah will be supported by David Westlake, Service Manager, Self Directed Support, Caroline Barlow, Assistant Director, Commissioning and Business Support, Carole Crowe, Workforce Development Manager. Also in attendance is Mike Wyatt, Director of Adult Social Care and Health and Lesley Barry, Assistant Director, Community Services.

Step By Step Living Network

A small community brokerage organisation based in St Helens that works with people who require support from social care or health services. Its work involves assisting with people to plan and create support packages that are right for the individual. Step by Step helps people to manage their individual budgets and works with organisations to help them think about how they can support people better.

Juliette Yardley

Emotional Health & Well-being Consultant who develops programmes and delivers training across the North West in the area of emotional health and well-being. Juliette works with individuals and organisations to effectively manage change and to become more conscious of the positive impact being emotionally intelligent can bring.



Debbie Dalby

Chief Officer for Halton Voluntary Action and an Outcomes Champion, Debbie has worked with both grassroots and large national organisations in raising awareness of outcomes. The workshops that Debbie facilitates help individuals and organisations to embed outcomes within their working practices.



Voice Social Marketing Limited

Voice is a not-for-profit social marketing company that works throughout the UK to inspire, innovate and advance social marketing and communications throughout the health, public, charitable and voluntary sectors. The personalisation agenda is presenting many challenges in the Social Enterprise and Social Health Care Sectors and it specialises in assisting organisations through this time of change.

